

Nemanja Kopanlija

QA specialist

Dynamic and detail-oriented Senior QA Specialist with a rich history of designing, implementing, and managing effective test plans and strategies. Skilled in backend testing, manual testing, defect analysis, and comprehensive reporting. Proven ability to collaborate with development teams to elevate product quality and ensure reliability. Possesses a strong understanding of Agile methodologies and Scrum.

Contact

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- Location: Belgrade, Serbia
- in linkedin.com/in/nemanja-kopanlija-qa

Education

2004-2008
• Department of Informatics and e-business
Belgrade Business School

2000-2004
• Software Programming
Secondary Technical School "Rade Končar"

2018-2019
• Completed ISTQB course

Skills

Testing Tools & Frameworks:
JIRA, TestRail, Testmo, Swagger, Postman, Playwright, Cucumber

Testing Methodologies:
Agile, Scrum, Manual Testing, Automated Testing

Technical Skills:
Backend Testing, Defect Analysis, Database Management, API Testing

Programming Languages: JavaScript, TypeScript, SQL

Version Control: Git

Operating Systems: Windows, Linux

Languages: Serbian (Native), English (Proficient)

Strenghts

- # Detail-Oriented
- # Analytical
- # Organized
- # Strong communicator
- # Problem solver
- # Team player

Hobbies

- Wood crafting
- Nutritionist
- Gym trainer

Achievements

- Designed and implemented end-to-end automated test suites for the system, significantly reducing defects and improving overall product quality.
- Improved the testing workflow, enabling faster and more reliable releases.

Experience

2022 - Present

Sportserve

Senior Quality Analyst

- Strong experience in manual testing of complex, large-scale web platforms.
- Experience working in microservice-based, globally scaled systems and collaborating with cross-functional, distributed teams.
- Solid API testing and backend validation experience.
- Test automation with Playwright & TypeScript, including Cucumber/Gherkin.
- Experience integrating tests into CI/CD pipelines and release workflows.
- Strong problem-solving skills, attention to detail, and team-oriented mindset.
- Experience guiding UAT testing and ensuring release readiness for production deployments.

2015 - 2022

IGT

Software QA Engineer

- Developed scalable test scenarios for casino games, ensuring robustness and reliability.
- Collaborated with development teams, contributing to design reviews and assessing system quality.
- Performed comprehensive testing (System, Integration, Regression) and devised test plans with effort estimations.
- Identified, reported, and tracked software defects, delivering concise project status reports.
- Mentored new hires and conducted training sessions to foster team proficiency and development.

2013 - 2015

ROHE d.o.o

Administrator and Technical Support Specialist

- Administered network maintenance and server administration.
- Provided technical support for workstations, operating systems, and cash registers.
- Installed and maintained automatic measurements in fixed storage tanks.

2011 - 2012

Elektrodistribucija Beograd (EDB)

IT Support

- Provided technical support to employees, troubleshooting daily workstation issues.
- Assisted in software installations, system updates, and ensured smooth operation of hardware and network resources.

2010 - 2011

Asoft4Solution

IT System Technician

- Conducted interventions and installations of POS terminals for Komercijalna Bank.
- Provided technical support and training for customers.